

2013

UNAUDITED INTERIM RESULTS CIRCULAR

FOR THE SIX MONTHS ENDED 31 DECEMBER 2013

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#### 1997/022260/06

Certain entities within the OUTsurance Holdings Group are authorised financial services providers.

This analysis is available on our website www.outsurance.co.za

# **INTRODUCTION**

This report covers the financial results and operating review of OUTsurance Holdings Limited ("the Group") for the six months ended 31 December 2013. The financial results are prepared based on International Financial Reporting Standards ("IFRS") and are unaudited.

Jan Hofmeyr, CA (SA), supervised the preparation of the consolidated financial results.

# FINANCIAL HIGHLIGHTS

**Headline earnings 20,5%** up to

R594 million

**Gross written premium 24,4%** up to

R4 916 million

34% Headline ROE

### **OVERVIEW OF RESULTS**

# The Group delivered strong headline earnings growth of 20,5% for the six months under review.

The headline earnings growth was driven by significant improvement in Youi's loss position together with a satisfactory performance in the South African short-term insurance operations.

The key highlight of the Group's performance during the six months under review was the 24,4% growth in gross written premium income. The growth resulted from the 70,3% increase in the premiums written by Youi. Youi's contribution to the Group's insurance revenue increased to 37% during the period under review.

#### Geographical diversification



Based on gross written premium

New business volumes in the South African personal lines business continued to improve on the back of low premium inflation. OUTsurance Life recorded a 46,7% lift in premium income following the launch of innovative products during the prior financial year. Overall, the Group recorded a 33% increase in the annualised value of new business written during the reporting period.

# Annualised new business written (R'million)



The group endured large natural catastrophe events in both the South African and Australian businesses during the six months under review. In total the Group recorded R329 million in gross claims relating to natural catastrophes with a net financial impact of R174 million after taking into account reinsurance recoveries and reinstatement premiums. This compares to a net natural catastrophe loss of R59 million recorded in the comparative six months. Despite the impact of these events, the claims ratios of the operating entities were satisfactory and below the respective market averages.

The cost-to-income ratio of the Group decreased from 27,9% to 27,4%. The decrease resulted from economies of scale realised in Youi together with cost containment and the realisation of operational efficiencies in the South African operation.

#### Group key performance indicators

	Six mont 31 Dec			Year ended 30 June
	2013	2012	% change	2013
Headline earnings <sup>1</sup> (R'million)	594	493	20,5	1 161
Headline ROE (%) <sup>1</sup>	34,0	31,4		36,0
Headline earnings per share (cents)	17,2	14,4	19,4	33,8
Diluted headline earnings per share (cents)	16,8	14,3	17,5	33,2
Dividend declared per share (cents)	12,0	12,0	_	24,0*
Gross written premium (R'million)	4 916	3 953	24,4	8 288
Claims ratio (including non-claims bonuses) (%)	54,8	54,0		51,5
Cost-to-income ratio (%)	27,4	27,9		27,5
Combined ratio <sup>2</sup> (%)	84,9	85,1		83,0

<sup>&</sup>lt;sup>1</sup> Attributable to ordinary shareholders.

#### Sources of headline earnings

The table below shows the composition of the headline earnings generated by the Group's operating entities.

	Six mon	ths ended cember	•	Year ended 30 June
R'million	2013	2012	% change	2013
OUTsurance	610	568	7,4	1 213
Youi	(2)	(49)	95,9	(33)
OUTsurance Life	(15)	(6)	>(100)	(9)
OUTsurance Namibia (49%)	4	6	(33,3)	10
Central (including consolidation adjustments)	5	(1)	>100	18
NCNR preference dividend	(6)	(25)	76,0	(38)
Non-controlling interest	(2)	-	(100)	_
Headline earnings	594	493	20,5	1 161

#### **BUSINESS UNIT PERFORMANCE**

#### **OUTsurance**

OUTsurance grew headline earnings by 7,4% to R610 million for the six months under review. OUTsurance incurred R239 million in gross claims from weather related catastrophes during this period. After taking into account premium to reinstate reinsurance cover, the net exposure amounted to R84 million compared to R59 million in the comparative period.

#### Key ratios (%)



- Claims ratio
- Claims ratio excluding natural catastrophes
- Cost-to-income ratio

<sup>&</sup>lt;sup>2</sup> After profit share distributions paid to FirstRand Limited.

<sup>\*</sup> Excludes a special dividend of 2.5 cents per share.

OUTsurance delivered a satisfactory 6,0% growth in gross written premiums which was well above the average premium inflation for the period, signalling volume growth. The personal lines business grew gross premiums by 5,5% in a market which remains highly competitive. Business OUTsurance expanded premium income by 9,9%, a satisfactory result given the curtailment in the footprint of the in-house agency force.

The cost ratio improved to 18,0% from 19,1%. Notwithstanding various once-off costs incurred in the comparative period, the core cost ratio improved as a result of various efforts to enhance operational efficiency and restrain cost inflation.

#### OUTsurance key – performance indicators

	Six mont	hs ended		Year ended 30 June
R'million	2013	2012	% change	2013
Gross written premium	2 965	2 797	6,0	5 660
Net earned premium	2 893	2 773	4,3	5 608
Headline earnings	610	568	7,4	1 213
Claims ratio (including bonuses) (%)	53,5	53,3		50,6
Cost-to-income ratio (%)	18,0	19,1		19,3
Combined ratio (%) <sup>1</sup>	75,6	76,7		74,9

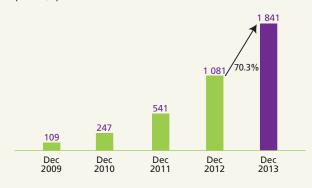
<sup>&</sup>lt;sup>1</sup> After profit share distributions paid to FirstRand Limited.

#### Youi

Youi's headline loss decreased from R49 million in the comparative period to R2 million for the reported six months. The significant improvement was driven by strong top-line growth over the last year.

Youi delivered another excellent operational performance for the six months under review. Most notably, Youi grew gross written premiums by 70,3% in Rand and 63,1% in Australian Dollar terms.

Gross written premium (R'million)



Youi incurred aggregate claims of R90 million resulting from natural catastrophes which included hail, flood and fire events. Individually none of the claim events were large enough to trigger reinsurance claims. This compares to a benign comparative period where no significant events occurred. Excluding the above events, Youi's core claim ratio was a satisfactory 52,7%. Youi's claims ratio continues to trend below the industry average.

Youi extracted significant scale benefits over the interim period with the cost-to-income ratio decreasing from 55,4% in the comparative period to 43,7%. The improvement was driven by the significant growth in the size of the in-force book together with operational efficiency gains.

#### Youi – key performance indicators

	Six mont 31 Dec		•	Year ended 30 June
	2013	2012	% change	2013
Rand (R'million)				
Gross written premium	1 841	1 081	70,3	2 466
Net earned premium	1 345	764	76,0	1 797
Headline loss	(2)	(49)	95,9	(33)
Headline loss attributable to the Group	(4)	(49)	91,8	(33)
Australian Dollars (\$'million)				
Gross written premium	199	122	63,1	270
Net earned premium	145	86	68,6	197
Headline loss	(0,2)	(5)	96,0	(4)
Ratios				
Claims ratio (%)	59,2	57,8		55,6
Cost-to-income ratio (%)	43,7	55,4		50,6
Combined ratio (%)	102,9	113,2		106,2
AUD/ZAR exhange rate				
– Closing	9,36	8,79	6,5	9,03
– Average	9,25	8,84	4,6	9,09

The Group's interest in Youi decreased from 100% to 93,6% during the six month period as a result of the exercise of share options by Youi staff members. Based on the number of Youi options in issue and currently exercisable, the Group's interest can dilute to 80,8%.

#### **OUTsurance Life**

OUTsurance Life experienced strong top-line growth of 46,7% during the six months under review. Premium growth benefitted from the launch of an innovative product whereby claim-free clients can receive all their premiums back in cash after fifteen years.

The increase in the interim headline loss from R6 million to R15 million was driven by increased operational and acquisition costs to market new products and service higher sales volumes.

#### OUTsurance Life – key performance indicators

	Six month 31 Dece	s ended		Year ended 30 June
R'million	2013	2012	% change	2013
Gross written premium Headline loss	110 (15)	75 (6)	46,7 >(100)	163 (9)

The accounting policy applied to the life insurance business allows for all acquisition costs to be expensed up-front. Negative policyholder reserves are eliminated which results in no up-front profit recognition on written policies.

#### **OUTsurance Namibia**

OUTsurance Namibia decreased headline earnings by 18,2% to R9 million. The decrease is associated with an increase in the claims ratio from 51,0% in the comparative period to 54,4%.

OUTsurance Nambia delivered strong new business growth with gross written premiums increasing by 33,3% for the period under review.

#### OUTsurance Namibia – key performance indicators

	Six montl 31 Dec	hs ended		Year ended 30 June
R'million	2013	2012	% change	2013
Gross written premium	68	51	33,3	122
Net earned premium	61	49	24,5	103
Headline earnings	9	11	(18,2)	20
Claims ratio (%)	54,4	51,0		49,5

#### **CAPITAL POSITION**

The table below summarises the capital positions of the regulated entities of the Group at 31 December 2013:

	Six mont 31 Dec			Year ended 30 June
Capital adequacy ratio <sup>1</sup>	2013	2012	Target CAR	2013
Group	1,7	1,8		1,8
Short-term insurance OUTsurance Insurance Company Limited OUTsurance Insurance Company of Namibia Limited Youi Pty Limited	1,6 1,3 1,8	1,8 1,5 2,2	1,2 1,2 1,5	1,6 1,7 2,2
Long-term insurance OUTsurance Life Insurance Company Limited	1,9	1,3	1,8	3,1

<sup>&</sup>lt;sup>1</sup> Capital adequacy ratio which is defined as the ratio of regulatory admissible net assets to the solvency capital requirement.

The Group maintains a conservative approach in managing its capital resources. Our strategic focus is to generate underwriting returns which are commensurate with the risk assumed in running an insurance operation. Our investment philosophy supports this approach as investible funds are largely invested in investment grade cash and near cash instruments.

#### **DIVIDENDS**

The Group's dividend strategy allows for the payment of an ordinary dividend after taking into account the target regulatory capital requirement of the various licensed entities of the Group. The Group funds strategic growth initiatives as far as possible from retained profits.

During the period under review, the Group repurchased the remainder of the outstanding perpetual preference shares issued by Rand Merchant Insurance Holdings for R201 million.

The repurchase programme was completed sooner than planned and was funded from retained profits.

The Group has earmarked R450 million to grow the Youi business. The additional capital will be utilised to support the rapid growth of the Australian business as well as to facilitate the planned expansion of Youi into the New Zealand market in the next financial year. Additional capital has also been set aside to support the growth of OUTsurance Life.

As a result of the above factors the Group's interim dividend of 12 cents per ordinary share is unchanged from the prior interim dividend.

The growth in the Group's dividend may lag behind the growth in the Group's profits in the medium term as earnings are reinvested to support organic and strategic growth initiatives.

#### LOOKING AHEAD

Trading conditions in the South African business are expected to remain largely unchanged. The risk of a weakening local economy is believed to be increased due to the recent depreciation of the Rand, slowing consumer spending and the expectation of rising inflation.

The Australian business is expected to continue to penetrate the Australian market and show strong top line growth together with enhanced economies of scale. Ignoring the impact of natural catastrophes, it is expected that Youi's claims ratio will remain within the target range.

#### **BASIS OF PRESENTATION**

OUTsurance Holdings prepares its consolidated financial results in accordance with the Companies Act (71 of 2008) and IFRS, including IAS 34 Interim Financial Reporting. This circular should be read in conjunction with the Group's annual report for the financial year ending 30 June 2013.

The accounting policies applied are consistent with those applied in previous financial year, except as described below.

IFRS 10: Consolidated Financial Statements. Under IFRS 10, subsidiaries are all entities (including structured entities) over which the Group has control. The Group controls an entity when the Group has power over an entity, is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect these returns through its power over the entity. Subsidiaries are fully consolidated from the date on which control is transferred to the Group. They are deconsolidated from the date that control ceases. The Group has applied IFRS 10 retrospectively in accordance with the transition provisions of IFRS 10. The adoption of IFRS 10 has had no impact on the Group.

IFRS 11: Joint Arrangements. Under IFRS 11, investments in joint arrangements are classified either as joint operations or joint ventures, depending on the contractual rights and obligations each investor has rather than the legal structure of the joint arrangement. The adoption of IFRS 11 has had no impact on the Group as the Group has no joint arrangements.

IFRS 13: Fair value measurement. IFRS 13 measurement and disclosure requirements are applicable for the June 2014 year end. The Group has included the disclosures required by IAS 34.16A(j) per the financial risk management note on page 14.

#### **EVENTS AFTER THE REPORTING PERIOD**

The directors are not aware of any material events, as defined in IAS 10, occurring between 31 December 2013 and the date of the authorisation of the interim results announcement.

Willem Roos

Joint Chief Executive Officer

Laurie Dippenaar Chairman

# **HEADLINE EARNINGS RECONCILIATION**

	Six mont		•	Year ended 30 June
R'million	2013	2012	% change	2013
Earnings attributable to ordinary shareholders	591	536	10,3	1 202
Adjusted for: Gain on sale of subsidiary <sup>1</sup> Loss on disposal of property and equipment	- 4	(53) -		(51) 1
Tax effect of headline earnings adjustments	(1)	10		9
Headline earnings	594	493	20,5	1 161

<sup>&</sup>lt;sup>1</sup> The Group disposed of its 50% interest in Momentum Short-term insurance with effect 1 July 2012.

# CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME for the six months ending 31 December 2013

		ths ended cember		Year ended 30 June
R'000	2013	2012	% change	2013
Gross insurance premium written Outward reinsurance premiums	4 916 368	3 953 198	24,4	8 288 477
	(171 037)	(116 870)	(46,3)	(234 398)
Net premiums written Change in provision for unearned premiums	4 745 331	3 836 328	23,7	8 054 079
	(406 926)	(230 921)	(76,2)	(500 777)
Earned premiums, net of reinsurance Other income Investment income Net (losses)/gains on fair value adjustments on financial assets	4 338 405	3 605 407	20,3	7 553 302
	2 670	-	-	1 003
	160 853	157 525	2,1	306 517
	(4 055)	(787)	(>100)	519
Income	4 497 873	3 762 145	19,6	7 861 341
Claims on insurance contracts net of reinsurance	(2 198 076)	(1 789 433)	(22,8)	(3 590 635)
Gross insurance contract claims incurred	(2 472 108)	(1 932 626)	(27,9)	(3 777 662)
Reinsurers' share of insurance contract claims	274 032	143 193	91,4	187 027
Cash bonuses on insurance contracts Acquisition expenses Marketing and administration expenses Transfer to policyholder liabilities under insurance contracts Fair value adjustment to financial liabilities	(153 437)	(143 712)	(6,8)	(271 257)
	(9 522)	(22 646)	58,0	(33 445)
	(1 182 377)	(985 140)	(20,0)	(2 041 639)
	(25 917)	(12 673)	>100	(29 384)
	(85 323)	(84 528)	(0,9)	(200 758)
Result of operating activities Finance charges Equity accounted earnings from associate Gain on sale of subsidiary	843 221	724 013	16,5	1 694 223
	(205)	(431)	52,4	(722)
	4 295	5 505	(22,0)	10 015
	–	52 513	(100)	51 220
Profit before taxation	847 311	781 600	8,4	1 754 736
Taxation	(248 305)	(219 690)	(13,0)	(514 847)
Net profit for the period	599 006	561 910	6,6	1 239 889
Other comprehensive income Fair value gains and losses on financial instruments Exchange differences on foreign operations	41 519	25 589	62,3	19 211
	30 403	41 677	(27,1)	62 361
Total comprehensive income for the period	670 928	629 176	6,6	1 321 461
Net profit attributable to: Ordinary shareholders Non cumulative non redeemable preference shareholders	591 431 5 824	536 435 25 475	10,3 (77,1)	1 201 576 38 313
Equity holders of the Group	597 255	561 910	6,3	1 239 889
Non-controlling interest	1 751	-	>100	-
Net profit for the period	599 006	561 910	6,6	1 239 889
Total comprehensive income attributable to: Ordinary shareholders Non cumulative non redeemable preference shareholders	663 353 5 824	603 701 25 475	9,9 (77,1)	1 283 148 38 313
Equity holders of the Group	669 177	629 176	6,4	1 321 461
Non-controlling interest	1 751	-	>100	-
Total comprehensive income for the period	670 928	629 176	6,6	1 321 461

# CONSOLIDATED STATEMENT OF FINANCIAL POSITION as at 31 December 2013

R'000  ASSETS Property and equipment Employee benefits Investment in associates	522 135 24 968 19 486	2012 441 541	2013
Property and equipment Employee benefits	24 968	441 541	
Employee benefits	24 968	441 541	
			459 598
Investment in associates	10 406	51 278	39 685
associates	19 400	18 521	23 031
Financial assets			
Fair value through profit and loss	2 434 562	2 279 299	2 631 452
Available-for-sale	1 257 534	1 273 763	1 123 711
Loans and receivables	1 179 116	703 068	980 505
Reinsurers' share of insurance contract provisions	226 137	120 071	47 941
Deferred acquisition costs	_	3 493	2 952
Deferred income tax	383 003	443 731	371 130
Tax receivable	12 814	6 957	1 184
Cash and cash equivalents	2 367 593	1 703 014	1 933 587
TOTAL ASSETS	8 427 348	7 044 736	7 614 776
EQUITY			
Capital and reserves attributable to equity holders			
Share capital	34 636	34 404	34 403
Share premium	162 772	510 850	309 296
Other reserves			
Foreign currency translation reserve	217 736	166 649	187 333
Available-for-sale reserve	87 406	52 265	45 887
Retained earnings	3 105 243	2 762 485	3 016 499
Total shareholders' equity	3 607 793	3 526 653	3 593 418
Non-controlling interest	113 646	_	_
TOTAL EQUITY	3 721 439	3 526 653	3 593 418
LIABILITIES			
Insurance contract liabilities	4 029 867	2 987 717	3 312 254
Employee benefits	66 501	61 067	84 723
Share based payment liability	36 945	27 554	45 524
Financial liabilities at fair value through profit and loss	85 323	86 123	110 425
Tax liabilities	4 008	15 349	35 548
Financial liabilities held at amortised cost			
Insurance and other payables	483 265	340 273	432 884
TOTAL LIABILITIES	4 705 909	3 518 083	4 021 358
TOTAL EQUITY AND LIABILITIES	8 427 348	7 044 736	7 614 776

# CONSOLIDATED STATEMENT OF CHANGES IN EQUITY for the six months ending 31 December 2013

R'000 Sha Opening balance as at 1 July 2012 Total comprehensive income for the neriod			Available-	Currency	0000			000000000000000000000000000000000000000	202	
		Share	for-sale	translation	pased	Retained	lotal ordinary preference shareholders' shareholders	y prejerence shareholders'	Non- controlling	
Opening balance as at 1 July 2012 Total comprahensive income for the pariod	Share capital	premium	reserves	reserve	reserve	earnings	interest	interest	interest	Total
Total comprehensive income for the period	34 270	96 644	26 676	124 972	56 336	2 941 471	3 280 369	802 000	75 295	4 157 664
	I	I	25 589	41 677	I	561 910	629 176	I	I	629 176
Issue of share capital	134	13 206	ı	1	I	I	13 340	I	I	13 340
Repurchase of preference shares	I	I	I	I	I	I	I	(401 000)	I	(401 000)
Share option expenses transferred to										
retained earnings	ı	I	I	I	(38 227)	38 227	I	I	I	I
Share based payment expense	ı	I	I	I	713	I	713	I	I	713
Transfer to share based payment liability	ı	I	I	I	(17412)	4 875	(12537)	I	I	(12537)
Sale of subsidiary	ı	I	I	I	(1 410)	(1 293)	(2 703)	I	(75295)	(77998)
Preference dividend paid	I	I	I	I	I	(25475)	(25475)	I	I	(25475)
Ordinary dividend paid	I	I	I	I	I	(757 230)	(757 230)	I	1	(757230)
Balance as at 31 December 2012	34 404	109 850	52 265	166 649	I	2 762 485	3 125 653	401 000	I	3 526 653
Opening balance as at										
1 July 2013	34 403	108 796	45 887	187 333	I	3 016 499	3 392 918	200 200	I	3 593 418
Total comprehensive income for the period	ı	I	41 519	30 403	I	239 006	670 928	I	I	670 928
Issue of share capital	233	53 976	I	I	I	I	54 209	I	111 895	166 104
Repurchase of preference shares	1	I	I	I	I	I	I	(200 200)	I	(200 200)
Profit attributable to minorities	1	I	I	I	I	(1 751)	(1751)	I	1 751	1
Preference dividend paid	ı	I	I	I	I	(5 823)	(5 823)	I	I	(5 823)
Ordinary dividend paid	I	I	I	1	I	(205 688)	(502 688)	I	I	(502 688)
Balance as at 31 December 2013	34 636	162 772	87 406	217 736	I	3 105 243	3 607 793	1	113 646	3 721 439

# **CONSOLIDATED STATEMENT OF CASH FLOWS**

for the six months ending 31 December 2013

Repurchase of preference shares

Cash advanced to share trust

Repayment of loan to share scheme participants

Effect of exchange rates on cash and cash equivalents

CHANGE IN CASH AND CASH EQUIVALENTS
Opening balance of cash and cash equivalents

Closing balance of cash and cash equivalents

Cash outflow from financing activities

Increase in cash and cash equivalents

Increase in cash and cash equivalents

		31 December		30 June
R'000		2013	2012	2013
OPERATING ACTIVITIES				
Cash generated by operations	1 35	1 420	1 160 387	2 562 567
Finance charges		(205)	(431)	(722)
Taxation paid	(29	1 757)	(237 727)	(425 458)
Ordinary dividends paid	(502	2 688)	(757 230)	(1 170 085)
Preference dividends paid	(110	5 247)	(139 250)	(244 015)
Cash inflow from operating activities	440	523	25 749	722 287
INVESTING ACTIVITIES				
Proceeds on sale of subsidiary		_	126 516	126 515
Intellectual property				
Payments	(1)	1 911)	(19 605)	(48 826)
Settlement		_	_	11 048
Property and equipment acquired to maintain operations	(103	3 043)	(74 323)	(142 661)
Proceeds on sale of property and equipment		304	287	810
Proceeds on sale of financial assets	2 60!	5 066	1 370 215	4 389 899
Purchase of financial assets	(2 504	4 536)	(721 479)	(3 937 923)
Cash (outflow)/inflow from investing activities	(14	1 120)	681 611	398 862
FINANCING ACTIVITIES				
Proceeds from issue of shares	11	1 895	-	-

Six months ended

(200 500)

69 835

(15626)

(34396)

41 999

434 006

1 933 587

2 367 593

434 006

(401 000)

30 425

(17084)

(387 659)

26 756

346 457

1 356 557

346 457

1 703 014

(601 500) 30 804

(18 519)

(589 215)

45 096

577 030

1 356 557

1 933 587

577 030

Year ended

# **NOTES TO THE FINANCIAL STATEMENTS**

#### FINANCIAL RISK MANAGEMENT

The Group's activities expose it to a variety of financial risks. The interim financial statements do not include all financial risk management information and disclosures required in the annual financial statements and should be read in conjunction with the Group's Annual Financial Statements as at 30 June 2013.

The table below analyses financial instruments carried at fair value, by level of fair value hierarchy. The different levels are based on the extent that quoted prices are used in the calculation of the fair value of financial instruments. These levels are defined as follows:

Level 1 – fair value is based on quoted market prices (unadjusted) in active markets for identical instruments as measured on reporting date.

Level 2 – fair value is determined through valuation techniques based on observable market inputs. These valuation techniques maximise the use of observable market data where it is available and rely as little as possible on entity specific estimates.

Level 3 – fair value is determined though valuation techniques which use significant unobservable inputs.

The Group's policy is to recognise transfers into and transfers out of fair value hierarchy levels as of the date of the event or change in circumstances that caused the transfer.

#### Group at 31 December 2013

R'000	Level 1	Level 2	Level 3	Total
Financial assets				
Equity securities				
Listed preference shares	561 739	_	_	561 739
Listed ordinary shares	157 647	-	-	157 647
Debt securities				
Unlisted preference shares	_	538 148	_	538 148
Collective investment scheme	_	540 342	-	540 342
Government, municipal and public utility securities	_	145 998	_	145 998
Money market securities <1 year	_	948 795	_	948 795
Money market securities >1 year	-	799 427	-	799 427
Total financial assets	719 386	2 972 710	-	3 692 096
Financial liabilities				
Debt securities				
Financial liabilities at fair value through profit and loss	-	_	85 323	85 323
Total financial liabilities	-	_	85 323	85 323

#### Group at 31 December 2012

R'000	Level 1	Level 2	Level 3	Total
Financial assets				
Equity securities				
Listed preference shares	488 921	_	_	488 921
Listed ordinary shares	128 323	_	_	128 323
Debt securities				
Unlisted preference shares	_	656 519	_	656 519
Collective investment scheme	_	540 342	_	540 342
Government, municipal and public utility securities	_	148 004	_	148 004
Money market securities <1 year	_	1 147 361	_	1 147 361
Money market securities >1 year	_	443 592	-	443 592
Total financial assets	617 244	2 935 818	_	3 553 062
Financial liabilities				
Debt securities				
Financial liabilities at fair value through profit and loss			86 123	86 123
Total financial liabilities	-	_	86 123	86 123

There were no transfers between categories during the six months ended 31 December 2013.

The fair values of the above instruments were determined as follows:

#### Level 1

The listed preference share and ordinary share investments comprise instruments which are listed on a securities exchange. The fair values of these investments are calculated based on the quoted closing prices of the individual investments on reporting date. The ordinary share investment is an investment in an exchange traded fund which tracks the performance of the top forty companies listed on the JSE. The exchange traded fund is listed on the Johannesburg Securities Exchange.

#### Level 2

The unlisted preference shares are redeemable with a notice period ranging from thirty days to three years. Dividend yields range from 50.8% to 70% of the prime overdraft rate. The fair value of the preference shares which are redeemable within one year from the reporting date is deemed to equal the redemption value. The fair value of the preference shares with a maturity date of longer than one year, is calculated on a discounted cash flow basis with the discount rate adjusted for changes in credit risk of the ultimate counterparty, being one of the large South African banks. Due to the redeemable nature, the preference shares are deemed to be debt securities. The fair values of collective investment scheme investments are determined by the closing unit price as quoted by the collective investment scheme. The collective investment scheme is not listed. The fair value of money market instruments is determined based on observable market inputs.

#### Level 3

The financial liabilities at fair value through profit and loss represent profits arising out of the cell captives and profit sharing arrangements that accrue on a monthly basis and which are distributed as preference dividends on a six monthly basis to the FirstRand Limited Group. Refer to the note below for a reconciliation of these amounts.

The table below analyses the movement of the level 3 financial instruments for the six months under review.

#### Reconciliation of level 3 financial instruments

R'000	Six months ended 31 December 2013	Six months ended 31 December 2012
Opening balance at July Preference dividend paid Preference dividend charged to statement of comprehensive income	110 425 (110 425) 85 323	115 369 (113 774) 84 528
Closing balance at December	85 323	86 123

#### SEGMENTAL REPORTING

For management purposes, the Group is organised into business units based on product offering. Consequently the Group has the following three operating segments:

- » Personal insurance: This segment provides short-term insurance products to individuals;
- » Commercial insurance: This segment provides short-term insurance products to small and medium sized businesses; and
- » Life insurance: This segment provides long-term insurance products to individuals.

The information in the segment report is presented on the same basis as reported to management. Reporting adjustments are those accounting reclassifications and entries required to produce IFRS compliant results.

The Group accounts for inter-segment revenues and transfers as if the transactions were with third parties.

	Short terr	n insurance		Long term insurance	Unallocated and consoli- dation		
	OUTs	urance	Youi				
R'000	Personal	Commercial	Personal	Life	ments	total	
Segment income statement information							
Six months ended 31 December 2013							
Gross written premium	2 599 083	366 226	1 841 275	109 784	-	4 916 368	
Outward reinsurance premiums	(56 894)	(6 391)	(98 558)	(9 194)	-	(171 037)	
Change in provision for unearned premium	(5 680)	(3 768)	(397 478)			(406 926)	
Earned premium, net of reinsurance	2 536 509	356 067	1 345 239	100 590	_	4 338 405	
Other income Claims on insurance contracts	_	_	_	_	2 670	2 670	
net of reinsurance	(1 246 522)	(148 221)	(796 145)	(7 188)	_	(2 198 076)	
Cash bonuses on insurance contracts	(136 169)	(17 268)	(750 145)	(7 100)	_	(153 437)	
Marketing, acquisition and	(130 103)	(17 200)				(133 137)	
administration expenses	(412 322)	(110 646)	(587 312)	(93 439)	11 820	(1 191 899)	
Transfer to policyholder liabilities							
under insurance contracts	-	-	-	(25 917)	-	(25 917)	
Fair value adjustment to							
financial liabilities	(85 323)	_	_	_	-	(85 323)	
Underwriting result	656 173	79 932	(38 218)	(25 954)	14 490	686 423	
Net investment income	-	-	_	-	156 593	156 593	
Share of profit of associate	-	-	-	-	4 295	4 295	
Profit before tax	656 173	79 932	(38 218)	(25 954)	175 378	847 311	

	Short terr	n insurance	•	Long term insurance	Unallocated and consoli-		
	OUTs	urance	Youi	OUTsurance	<ul> <li>dation</li> <li>adjust-</li> </ul>	Group	
R'000	Personal	Commercial	Personal	Life	ments	total	
Segment income statement							
information							
Six months ended 31 December 2012							
Gross written premium	2 463 555	333 329	1 080 859	75 455	_	3 953 198	
Outward reinsurance premiums	(30 909)	(4 712)	(74 280)	(6 969)	_	(116 870)	
Change in provision							
for unearned premium	15 703	(3 682)	(242 942)	_	_	(230 921)	
Earned premium, net of reinsurance	2 448 349	324 935	763 637	68 486	_	3 605 407	
Claims on insurance contracts							
net of reinsurance	(1 207 464)	(126 986)	(441 740)	(13 243)	_	(1 789 433)	
Cash bonuses on insurance contracts	(129 027)	(14 685)	_	_	_	(143 712)	
Marketing, acquisition and							
administration expenses	(409 397)	(123 766)	(422 745)	(52 324)	446	(1 007 786)	
Transfer to policyholder liabilities under	,	,	,	, ,		,	
insurance contracts	_	_	_	(12 673)	_	(12 673)	
Fair value adjustment to				, ,		,	
financial liabilities	(84 528)	_	-	-	_	(84 528)	
Underwriting result	617 933	59 498	(100 848)	(9 754)	446	567 275	
Net investment income	_	_	_	_	156 307	156 307	
Share of profit of associate	_	_	_	_	5 505	5 505	
Gain on sale of subsidiary	_	_	_	_	52 513	52 513	
Profit before tax	617 933	59 498	(100 848)	(9 754)	214 771	781 600	

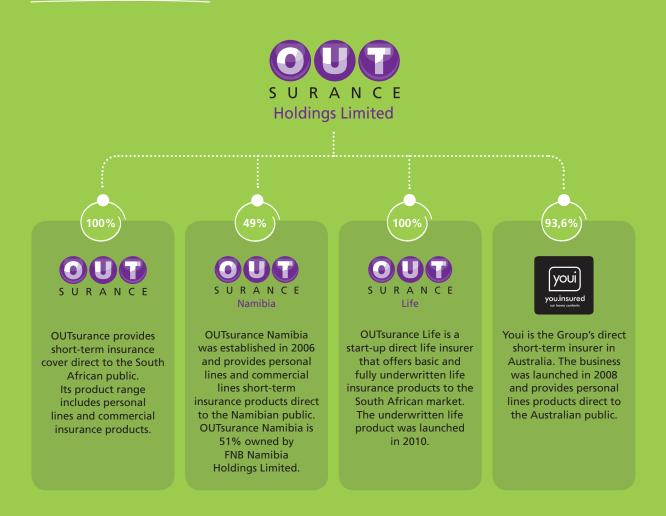
#### CALCULATION OF EARNINGS PER SHARE

	Six mont 31 Dec	Year ended 30 June	
	2013	2012	2013
Basic headline earnings per share Headline earnings attributable to ordinary shareholders (R'000) Weighted average number of shares in issue	593 776 3 456 485 945	493 470 3 436 384 250	1 160 627 3 438 406 315
Headline earnings per share – basic (cents)	17.18	14.36	33.75
Diluted headline earnings per share Headline earnings attributable to ordinary shareholders (R'000) Diluted headline earnings attributable to Youi (Pty) Limited (R'000)	593 776 301	493 470 9 108	1 160 627 6 246
Diluted headline earnings attributable to ordinary shareholders (R'000)	594 077	502 578	1 166 873
Weighted average number of shares in issue Dilution impact of share incentive scheme	3 456 485 945 77 217 155	3 436 384 250 80 407 647	3 438 406 315 79 563 247
Diluted weighted average number of shares in issue	3 533 703 100	3 516 791 897	3 517 969 562
Headline earnings per share – diluted (cents)	16.81	14.30	33.17
Total number of shares in issue	3 518 163 100	3 518 163 100	3 518 163 100

#### RECLASSIFICATION OF COMPARATIVES

R'000	Amount as previously reported	Amount as restated	Difference	Explanation
31 December 2012 Cash flow statement Operating activities				
Cash generated by operations	1 001 952	1 160 387	158 435	Transfer of interest and dividends received to cash generated by operations Transfer of interest and dividends received
Interest received	128 325	_	(128 325)	to cash generated by operations Transfer of interest and dividends received
Dividends received	30 110	-	(30 110)	to cash generated by operations
Total	1 160 387	1 160 387	_	

# SIMPLIFIED GROUP STRUCTURE



The OUTsurance Holdings Limited Group is 83,4% owned by Rand Merchant Insurance Holdings Limited which is listed on the Johannesburg Securities Exchange.

# **COMPANY INFORMATION**

#### Directors

LL Dippenaar (Chairman), WT Roos (Joint Chief Executive Officer), H Aron (Joint Chief Executive Officer), MC Visser (alternate to H Aron), P Cooper, PR Pretorius, NL Nightingale, J Madavo, G Marx, AW Hedding

#### Company secretary and registered office

AH Wilson 1241 Embankment Road, Zwartkop Ext 7, Centurion PO Box 8443, Centurion, 0046

#### Contact details

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